



Joyà by Cirque du Soleil at Vidanta Riviera Maya

GRAND LUXXE<sup>®</sup>  
RESIDENCE CLUB

THE GRAND BLISS<sup>®</sup>

THE GRAND MAYAN<sup>®</sup>

THE BLISS<sup>®</sup>  
RESORTS

MAYAN PALACE<sup>®</sup>

Sea Garden<sup>®</sup>  
HOTELS

## Terms and Conditions of Usage

A-002864

1. This certificate expires 12 months after the date of purchase of the Ambassador's contract. This certificate is a free certificate that has been given to you. You should not pay to receive this certificate. *The Ambassador Program is not available in the state of Iowa in the United States, nor for residents of Mexico.*
2. This certificate is valid exclusively for an 8-day, 7-night stay at Vida Vacations in the accommodations similar to the accommodation type from the Ambassador's contract's unit and season (excluding Easter, Holy, Christmas and New Year's weeks)
3. In order to use this certificate, you must call the Customer Care Center in México at 1-800 292-9446 to make a reservation.
4. A usage fee for the size of unit reserved plus a \$299.00 USD Administration Fee must be paid at the time of making a reservation. Payment must be made by credit card; other forms of payment will not be accepted. Payments are non-refundable. At the time of making a reservation the certificate holder must provide the certificate number shown on the certificate.
5. Reservations with this certificate can be booked a maximum of 4 months in advance of the arrival date and are subject to availability. Arrival days for this program are Friday, Saturday, Sunday and Monday at any of the participating destinations. This certificate entitles you to 1 stay and you may not break the total number of available days/nights into more than 1 non-consecutive stay. Accommodations for nights included in this certificate must be used consecutively.
6. When checking in at the resort the certificate holder must present this original certificate, government-issued identification, and confirmation of the reservation with your certificate number, given by the Customer Care Center. Current room rack rate shall apply when certificate is not presented upon check.
7. This certificate is exclusively for the recipient of this certificate and is not transferable. Once reservation has been confirmed, no changes in the reservations are allowed, including the Guest. The Ambassador is not allowed to stay in the same unit as the recipient of this certificate. Participating resorts reserve the right to: i) refuse to honor any certificate containing alterations, deletions, erasures or additions to the text, and ii) cancel the certificate.
8. This certificate is to provide access to request reservations only and does not include food, beverages, amenities, taxes, gratuities, service charges, incidental items or other items.
9. Vida Vacations and its affiliates are not responsible for any acts of God and/or any other circumstances beyond our control, causing destinations to become unavailable. If such an event occurs, Vida Vacations will make a reasonable attempt to provide substitute accommodations at a different destination and/or on a different date.
10. This certificate is a one-time benefit and additional certificates may not be used by the holder or any direct family member or member of the holder's household. The certificate cannot be combined with any other promotions or certificates and is not redeemable for cash or credit. This certificate may not be used by current or former members of any participating resort or their affiliated resorts. Once this certificate is used, it may not be reused by you or anyone else.

### Notices

Ventas Riviera Maya, S.A de C.V. (hereinafter "VRM"), with address at Av. Francisco Medina Ascencio No. 1768 E, Col. Olímpica, Puerto Vallarta, Jalisco, México, C.P. 48330; will use your personal data to fulfillment of contractual obligations. When contacting you, we need to identify you and verify the products and services that we must provide; changes in products and services; identification, verification and contact, in any type of legal or business relationship with "VRM" or its subsidiaries; billing services and products you buy from us; to carry out the payment, collection and reimbursement processes, if applicable, of the products and services you acquire with us; to develop studies and programs for marketing, advertising, for commercial prospecting and purposes; for recordkeeping oriented to the future provision of products and services and revenue; to inform you in the future of products and services that may be of interest to you; to send advertising, promotions and newsletters that may be of interest to you by "VRM"; to survey the quality of our products and / or services. If you wish more information about the treatment or your rights in regards of your personal data; you can consult our privacy notice available at the web site <https://www.vidavacations.com/avisos/integral-privacy-notice.pdf>.

