

COVID-19 PROCEDURES



HELLO DIVE FRIENDS,

We hope you are all safe, healthy, and ready for your next diving vacation. We want to give a special thanks to all our friends who have rescheduled their trip or made use of the option for a future credit .

Although the flight ban has been expended and you are not able to reach the island yet, we have been busy. We have been preparing your return and prepared all our shops to welcome you as soon as the island opens again. In order to welcome our friends in a safe, responsible way, and to ensure you of an amazing dive vacation, we like to inform you about all our procedures and measures.

At this moment it is a process and upon experience or updates from the government, the procedures and measures might change. We will keep you up to date through this document.

For the latest version you can always go to our website:
www.divefriendsbonaire.com/

We will wait your return. Stay safe and healthy!

Your Dive Friends on Bonaire



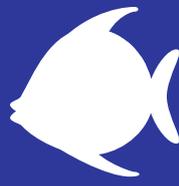
Follow us or contact us for the latest updates:



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Standard Procedures

- Each location manager will ensure that measures are maintained at all times.
- Everyone should avoid contact with others; handshakes, high-fives, hugs, kisses etc.
- A social distance of 1.5 m/ 6 ft with all guests and staff applies.
- All locations have social distance markings placed on the floor.
- Hand sanitizers are provided at all locations.
- We encourage washing hands with soap and water every hour.
- Always wash your hands when you come into direct contact with another person or gear that is not yours.
- We supervise good respiratory etiquette- cover all coughs and sneezes with a paper tissue or your elbow.
- Please stay home if you are sick or not feeling well .
- All staff will be provided with Personal Protective Equipment.

Shop Procedures

- Always follow standard procedures as previously indicated.
- Use of hand sanitizer is mandatory when entering one of our locations.
- Hand sanitizer and effective disinfectant are available.
- Preference is given to no cash payments.
- We will maintain regular housekeeping practices at all locations. This includes routine cleaning, disinfecting of surfaces, (demo) equipment, etc. every hour.
- Inventory will be sanitized after each time it comes into contact with a person.
- Everybody will be encouraged to look at items in the shop instead of touch.
- Chairs and tables will be sanitized after each use.
- We encourage online reservations and communication by phone or email. Please see Check in/ out procedures for more information.
- Each location has a maximum number of staff and a maximum number of guests at one place at one time. Markings are in place and will differ per location.
- Please use your own reusable water bottle, cups will no longer be provided, fresh water will be.

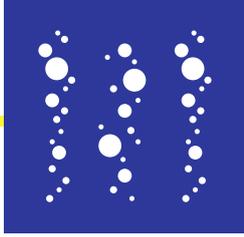


Check-in / -out Procedures

- Always follow standard procedures as previously indicated.
- Check-in / -out will be completed with a reservation.
- A reservation can be made through e-mail, telephone or WhatsApp.
- Check-in / -out can be scheduled at:
8:00, 8:30, 9:00, 9:30, 10:00, 10:30 AM and at 2:00, 2:30, 3:00, 3:30 PM.
- A maximum of 4 individuals can check in at one time; social distancing guidelines apply.
- Groups are encouraged to have one designated representative.
- Completed paperwork must be presented at check-in. We will provide all mandatory paperwork when the reservation is made.

Gear Procedures

- Always follow standard procedures as previously indicated.
- A sanitation bucket will be provided near the rinse tanks and will be regularly refreshed.
- Staff will sanitize regulators, masks, snorkels, and BCD (oral inflation unit) after each rental.
- Divers are not allowed to rinse any gear which has facial contact in the fresh water rinse bins. Use the sanitizing solution first.
- Guests are encouraged to sanitize rental gear again before use.
- Pre-dive mask rinse buckets are not provided.
- Please only use commercial defog for your mask.
- Divers should be self-sufficient setting up and checking their gear or should have a designated family member to assist them; if help from staff is necessary, gloves will be worn by the staff.
- Our rental regulators will be rented without mouthpieces. Each diver should bring their own or purchase one.
- Gear storage is provided. please do not touch or move gear that is not yours.



Tank Procedures

- Always follow standard procedures as previously indicated.
- Returned tanks are collected in a designated area so the valves can be disinfected.
- After filling all tanks, all valves will be disinfected again.
- Guests are advised not to touch the cylinder valve outlet or regulator inlet when assembling and disassembling their scuba unit.

Compressor Procedures

- Always follow standard procedures as previously indicated.
- Staff will disinfect tank valves and hand wheels prior and after filling.
- Staff will disinfect the valve before the tank is handed to the guest.

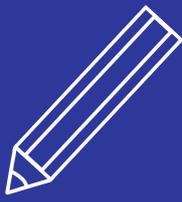
Tank card Procedures

- Always follow standard procedures as previously indicated.
- Tank cards will no longer be stored at the dive shop.
- Guests take responsibility over their own white, green, blue and/or pink cards.
- Staff will sanitize their hands after coming into contact with a tank card.



Boat Procedures

- Always follow standard procedures as previously indicated.
- There is a maximum number of divers allowed per boat.
- The boat and all surfaces are sanitized before and after each trip using the standard sanitizing solution.
- Divers will give all dive equipment to gloved staff members, mesh bags are mandatory. Gloves will be sterilized after each use.
- The gear of guests will be placed into designated spots prior to guests entering the boat. The staff can move around easier while getting it ready for guests to enter, while maintaining social distancing.
- Divers will have an assigned seat with their 2 tanks and gear. They should stay in this area as much as possible to maintain social distancing.
- Please only take equipment which is really needed only for the dive.
- Use of hand sanitizer is mandatory before entering the boat.
- Hand sanitizer and disinfectant are available.
- Please use your own reusable water bottle, cups will no longer be provided, fresh water will be available.
- Please maintain social distancing while entering the water.
- Divers should maintain at least 6 feet/1.5 meters of distance on the surface.
- Please be aware of wind or current when clearing your nose, sinuses, or throat at the surface or after a dive.
- Divers are encouraged to practice good hygiene on the boat.
- Please only use commercial defog for your mask.
- There are no rinse buckets on the boat.
- Divers should be self-sufficient setting up and checking their gear or should have a designated family member to assist them; staff should preferably not assist divers setting up their gear and wear gloves if needed.



Course Procedures

- Always follow standard procedures as previously indicated.
 - There is a strong preference for eLearning.
 - If needed, the classroom will be sanitized before and after each session.
 - We will make our disinfection policy known to students.
 - Only one person uses a mouthpiece until disinfection can reoccur.
 - We encourage students to sign up with a buddy whenever possible.
 - If individual students signs up, they should be assigned a buddy for the entire course.
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- There are adjustments depending on the course you want to participate. We will inform students with the procedures if needed.