

Subject: Dive equipment via United (KMM26591557V94963L0KM)
From: "geninfo@united.com" <geninfo@united.com>
Date: 5/4/15, 10:02 PM
To: <ggunn@austin.rr.com>

Dear Mr. Gunn:

I appreciate the opportunity to respond on behalf of Mr. Smisek today.

Dive equipment can weigh up to 99.9 pounds. Please keep in mind, however, that if your dive bag contains items other than SCUBA equipment and it weighs over 50 pounds, you will be charged the overweight fee.

United does not have any restrictions on what type of bag you use as a dive bag. You will need to demonstrate that it only contains dive equipment, and that it closes securely.

Normal checked bag fees apply.

We appreciate your business and look forward to welcoming you on board a future United Airlines flight.

Regards,

Jeanne Vernon
United Airlines

jv/CID9135275

Original Message Follows:

-----Original Message-----

From: Gordon Gunn [mailto:ggunn@austin.rr.com]
Sent: Monday, May 04, 2015 4:02 PM
To: Smisek, Jeff
Subject: Dive equipment via United

Hi, Jeff

I know you don't have the time to fool with this, but I would appreciate it if you would forward it to the right person to answer my question.

Your website says:

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Scuba equipment**

United accepts one dive bag containing equipment used in the scuba-diving sport as checked baggage. Scuba equipment in addition to the baggage allowance will be assessed at the current excess baggage charge for a single piece, whether or not it is presented as a single piece.

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**Dive bags weighing more than 50 pounds (23 kg) that contain other items in addition to or in place of appropriate dive equipment will be subject to the applicable overweight checked baggage service charge.*

What does this mean? If I have a dimensionally correct bag completely dedicated to SCUBA equipment, how heavy can it be without incurring additional fees?

Also, I carry my dive equipment in a rolling Igloo cooler. Will the agent accept it as a "dive bag"?

Thanks,
Gordon Gunn
Austin, TX